

This is us. WBS GRUPPE.

WBS GRUPPE is a leading provider of online further education and retraining. With our five strong brands, we are an active player in the market, both nationally and internationally - with great knowledge and a lot of heart. We rely on digital learning and teaching formats designed to strengthen individual competencies and personal responsibility. In this way, we sustainably increase our customers' career prospects and support companies in training their employees.

Our services include subsidised vocational training and retraining (WBS TRAINING), in-service training (WBS AKADEMIE), professional programs in the fields of health, nursing and social services (WBS SCHOOL), boot camps for software developers (WBS CODING SCHOOL) and placement of trainees and professionals from abroad (WBS RECRUITING INTERNATIONAL).

WBS GRUPPE is a certified training partner of SAP, Microsoft, DATEV and LEXWARE and currently employs over 1,600 people.

COMMUNITY MANAGER (M|F|D)



Your tasks

Do you want to shape the tech talents of tomorrow? Join us at WBS CODING SCHOOL - Europe's leading hybrid coding school! Our Community Managers at WBS CODING SCHOOL take care of the well-being of our students by identifying, understanding, and taking their needs seriously. They proactively gather feedback and work to continuously improve the student experience. This way, students feel heard and seen, which is very important during the stressful phases of our bootcamps. We also ensure regular interaction, provide impetus, and cultivate community culture at all levels and channels. It is important to be available to the community and to clearly communicate that every individual counts. Personal relationships are important to WBS CODING SCHOOL!

- First contact person for our community and supporting students throughout their journey
- Develop, improve and execute the community strategy within the team of our Community Managers
- Proactive collection of feedback and subsequent creation of measures for product optimization as well as customer retention
- Conception, organization, marketing, and moderation of regular internal as well as external (online) events
- Coding Campus Management incl. on-site support in Berlin
- Review Management

Your strengths

You share our enthusiasm to support our participants in being one step ahead in a constantly evolving world and training them to be the IT specialists of tomorrow. Together with our dynamic team, you strive towards making WBS CODING SCHOOL better every day. What we are looking for:

- (Initial) experience in Community and Event Management
- You are a smiling and caring person
- You are empathetic, attentive and a true communicator
- You enjoy contact with people and have a flair for a diverse community
- You have a structured, solution-oriented, and independent way of working
- You are very organized and administrative tasks are easy for you
- You have a quick perception
- You communicate very confidently (orally and in writing) in German (C1) & English
- You are based in Berlin and can travel regularly to our Coding Campus in Schöneeweide

Benefits



Contribute

Whether it's working on different projects, submitting your ideas through our Trendbox or using our feedback tool. Help us shape change and be part of the development.



Digital work

Stay connected with all your colleagues across the country: in virtual learning formats, digital sports activities and through digitalised working processes.



Learn

Stay curious. Plenty of further education programs and 3 paid training days per year are waiting for you.



Purpose

Common Good Certification, sustainable food and travel, fund-raising campaigns or developing your individual potential. Work with us in a meaningful and socially oriented way.



Work-life-balance

30 working days of annual vacation, various working time models, a sabbatical or work from home. Stay flexible with us!



Feel good

A friendly atmosphere, free wellness programs, a job bike and mutual trust. Feel good with us in every way!

We're looking forward to your application!

All person-related expressions in this job advertisement are gender-inclusive. We particularly welcome applications from people with different physical and / or mental abilities and different social and / or ethnic backgrounds, as well as those with different religions / beliefs, sexual orientations, gender identities and ages. If you have any questions, please do not hesitate to contact us.

[Apply Now](#)